

March 4, 2019

Simon Wipf

Dear Simon:

Congratulations on receiving *The Spirit to Serve* Award!

We never know how our actions, however great or small, may make a difference in the lives of others. In a letter from one of our guests, you were recognized for your commitment to service excellence and guest satisfaction.

This pursuit of excellence lies at the heart of Marriott's "spirit to serve" culture. We take great pride in knowing that our success has been driven by this enduring culture and our core values that are demonstrated in the efforts of outstanding people like you.

Congratulations on this important recognition, and thank you for serving our guests with caring and pride. We are grateful for your dedication to our customers and our company.

Thank you,



J.W. Marriott, Jr.
Executive Chairman &
Chairman of the Board
Marriott International



Arne M. Sorenson
President &
Chief Executive Officer
Marriott International

